

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 21<sup>st</sup> day of December 2018**

**C.G.No:166/2018-19/Anantapur Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

***Between***

Ramanjaneyulu,  
Jayapuram,  
Kuderu,  
Anantapur -Dist

Complainant

***AND***

1.AE/Kuderu  
2.ADE/Anantapur West  
3.DE/Anantpaur

Respondents

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**ORDER**

1. Complainant filed a petition before this Forum regarding delay in releasing of agricultural services.
2. Respondent No. 2 had submitted his written submission to the Forum stating that distribution transformer was erected on 23.09.2018 and 3 no's agricultural services:-
  1. 713430 9000 363,
  2. 713430 9000 364,
  3. 713430 9000 366 were released to the complainant.
3. The Forum had cross checked the agriculture service numbers in the master list and found that the services were released on 22.09.2018.
4. The complainant expressed his satisfaction when he was contacted by the Forum over phone on 30.11.2018 at 10:45 A.M.
5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

**DESPATCHED**

DATE 01/12/18

C.G.No:166/2018-19/Anantapur Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 21<sup>st</sup> day December 2018.

Sd/-  
**Member (Finance)**

Sd/-  
**Member(Technical)**

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DISPATCHED

C.G.No:166/2018-19/Anantapur Circle